

Ethics and Quality in Healthcare

Introduction

Healthcare system in India has gained increased attention. This is evident from the health sector reform measures undertaken by both the public and private actors, introduction of National Rural Health Mission (NRHM) and the growing commitment from the national and state governments to increase budgetary allocations for health. Two issues which are considered paramount in this scenario are ensuring ethics and promoting quality in healthcare both in the public and private health sectors.

XIMB has been a partner to World Bank Institute and German Development Cooperation (GTZ), which have been actively involved in training health professionals to participate and promote health sector reforms in India. Issues related to Ethics and Quality has been seriously addressed in all the deliberations. XIMB also had the opportunity to interact with Prof. Mark Roberts of Harvard School of Public Health, and the GTZ team involved in Quality improvement in a public hospital in Orissa. Therefore, XIMB is uniquely equipped to design and deliver this programme.

Objectives

At the end of this programme, the participants will be able to:

Appreciate the importance of Ethics and Quality in Healthcare

Analyse ethical issues in the context of doing what is Good and Right

Relate ethical issues related to Outcome, Rights and Values in healthcare practices

Gain understanding on the differences between Technical Quality and Service Quality in healthcare

Appreciate and use quality improvement tools and techniques in healthcare, particularly in the context of hospitals

Expected Participants

Middle and senior level professionals working in public and private health sectors

Field Learning

Participants will be taken to the field/hospital where quality improvement initiatives are undertaken

Suggested Topics

- o Healthcare programmes and policies
- o Health sector reform initiatives in India
- o Ethics in healthcare: Precepts and practices
- o Quality in healthcare: Precepts, models and tools
- o Achieving health outcomes: Role of Ethics and Quality
- o Role of national and international actors in promoting Ethics and Quality in Healthcare
- o Role of community/clients in promoting Ethics and Quality Concerns in healthcare
- o Managing Ethical and Quality Concerns: Socio-political and Legal dimensions

Programme Director

Prof. S. Peppin

Duration

5 days: February 23-27, 2010

Venue

Bhubaneswar